

Wise Financial Decisions Made Easy!

With the Best Technology Behind You...



Colorado CustomWare, Inc., (CCI) began with a vision of improving the quality of work and life in state and local government. The vehicle in accomplishing this vision is through strategically designing, developing, and implementing assessment and collections solutions in jurisdictions across the country. While technology, products, and best practices have changed over the years, CCI's commitments to our customers have stood the test of time.

One commitment that sets CCI apart from other software companies is the policy regarding software upgrades. Once a customer has purchased a product, and maintains annual support, that client will never have to pay for an upgrade. This practice is revolutionary in the software as well as in the assessment and collections industry.

Additionally, by continuously enhancing products, customers benefit from new features. It's much easier to receive training on a few features rather than learning a completely new system every few years. This is one way CCI helps manage change in a proactive manner within jurisdictions.

CCI's no re-buy philosophy is threefold:

- First is a commitment to providing customers with the tools they need for success.
- Second is the desire to keep customers from feeling constrained by antiquated technology.
- Third is the responsibility to and the investment in ensuring the integrity of software (e.g., security requirements must stay in line with the latest technology).

When CCI provides a jurisdiction with software (e.g., the CAMA product, RealWare), we are really providing a set of tools for success, which encompass everything from conversions and implementation to training and on-going support. The learning curve and training costs are drastically reduced when customers take advantage of CCI's minor enhancements and upgrades. By receiving CCI's continuous enhancements, both small and large, at no charge, customers are always using the best tools.